



Never worry about an overflowing email inbox again. Tyme Global can manage your written correspondence, responding to guests quickly, accurately, and on brand. Not only can we keep your inbox clean, we can also manage rooming lists, extranets, guest communications, reservations, and more.

Our remote agents can handle the back-office tasks, leaving your front desk to focus on customer care.

### With Tyme Global

- Eliminate email backlogs
- Reduce first response times
- Increase Customer Satisfaction scores
- Boost customer retention, loyalty, and trust
- Cost and space savings
- No HR complications
- Forbes 5-star service



Remote agents are standing by 24/7/365 to support your back-office needs.



Top tier data security and compliance.

### Our Solutions

- Email Inbox Management
- Rooming lists
- Extranets (Expedia, Airbnb)
- Guest communications
- Reservation updates/cancellations
- Payment routing
- Credit Card preauthorization
- Month-end commission reports & reconciliations



Tyme Global can help you cut operating costs and save office space instantly.



Scale services to your needs, fast.

### Your Guest Experience

We provide on-brand communications with a personal touch. Our agents are native English speakers trained to the highest standards of customer service. With Tyme Global you can set down the costly burden of recruiting, hiring, and training on-site employees.

### Seamless Integration

Our technology allows us to seamlessly integrate with your existing systems. Your guests can email or chat directly through your website or app in real time. Our agent responses will be delivered as if they were being sent from someone on site.